## NCH update report

Time:

Date: March 2019

## Presented by: Daniel Pickard

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<ul> <li>Grander Designs Peartree Court is due this financial year - start date TBC. </li> <li>Flood mitigation Properties around Daron Gardens, Edern Gardens, Towyn Court and Cadlan Court have been identified as requiring personal property level resilience (PLR). Assessment of properties has taken place to decide what is best is needed to protect them. NCC project with NCH support for customer interaction. Surveying <ol> <li>Stock condition surveys continue.</li> <li>EPC surveying - just a few left from the original cycle, a new cycle will start again as many are reaching their ten year expiration. Structural surveys are complete with urgent work being passed to contractor partner, J Tomlinson to deliver under the management of Asset</li></ol></li></ul>	Information



		Management and smaller routine work being passed to CRaM	
		<ul><li>Roofing</li><li>1. 53 roofs completed. Citywide flat roofs are being planned in.</li><li>2. Next year work will be split between CRaM and a contractor.</li></ul>	
		Windows and doors	
		<ol> <li>752 properties have received windows and 786 doors.</li> <li>Fire doors have passed the series of tests set out by</li> </ol>	
		Government. Nationwide have completed global testing too, their doors have passed - awaiting on certification.	
		Kitchen and bathrooms 357 properties have received new kitchens, bathrooms, requires and loft insulation. Current programme is due to end at the end of January. Next year CRaM will be given 200 kitchens and 200 bathrooms to complete - contractor to complete the balance of improvement works.	
2		Bestwood	Information
	Area Regeneration and Environmental Issues	The significant fencing project on Peary Close and Morrell Bank that was approved at September's Area Committee is now being delivered and good progress is being made. External boundary works to Towyn Court have commenced and making good progress also. Slight delays with the brickwork due to the cold weather but all residents are happy with the works so far and look forward to their	
		new front boundary works being finalised. We will identify further similar blocks to benefit from these works with the	

		remaining budget for the Bestwood Ward and the new allocation next financial year.	
		Basford	
		The Decent Neighbourhoods Team has been working with Councillors and Neighbourhood teams and recommended an investment on Fenton Road to imp-rove the front boundary fencing to utilise the remaining budget of £63,358.58. We will programme in this project in the new financial year due to approval only being agreed in q4 of this financial year.	
3		Tenant and Leaseholder Involvement	Х
		Become a Street and Block Champion	
		We already have over 20 champions within Area 2 helping to make their neighbourhood a better place to live by being a champion for their street or block – but we want to have many more!	
	Key messages from the Tenant and Leasehold Congress	Find out more by vising the website	
		http://www.nottinghamcityhomes.org.uk/get-involved/help-improve-your- neighbourhood/love-my-place/	
		Tenant and Leaseholder Awards 2019	
		Nominations for our fantastic Tenant and Leaseholder awards closed in December, with well over 110 nominations received.	

The award ceremony will take place on 21st March at the Council House, Old Market Square. The event will celebrate the tremendous work residents and community groups do across the city and shine a light on the many unsung heroes who make our estates and neighbourhoods great places to live.
Tenant Academy
The new Tenant Academy prospectus for the period from January to June 2019 is now available providing a programme of free training to Nottingham City Homes' residents. Hard copies can be requested by calling 0115 74 691100, emailing involved@nottinghamcityhomes.org.uk or downloaded online at:
http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/
Tenant Fun Day
As many of you will already be aware Nottingham City Homes hosts an annual Fun Day each year to bring our residents and employees together to:
<ul> <li>discover more about the many services we and our other community partners offer,</li> </ul>
<ul> <li>find out about the many voluntary involvement opportunities available at NCH,</li> </ul>
<ul> <li>to come together to enjoy new and fun activities within an informal setting</li> </ul>

		The event is the largest in our event calender with over 1,600 people taking part last year. 2019 will mark 100 years of Council Housing and we want your views on how we can use the Fun Day as a fitting celebration. We value your feedback so please share your ideas, no matter how big or small and whether you've attended before or not, to help us shape this event! We'd be very grateful if you could take a few moments to complete this short survey: https://www.surveymonkey.co.uk/r/NCHFunDayfeedback100yrs	
4	Tenant and Residents Associations updates		Х
5	Area Performance Figures	Attached	Х
6	Good news stories & positive publicity	All	Х